



**connect**  
childcare 

# Hardware Guidance Tablet Minimum Spec

Find out about what you need to run  
iConnect on your tablets.



## Accessing iConnect



### ■ Access the App

Download the app on Android or Apple **tablets** by searching for **iConnect Learning**

Please note: The app is not available on Amazon or Windows.

### ■ Internet Requirements

In order to run iConnect you will require a stable and fast broadband internet connection. The amount of time it takes to upload photos and videos is dependent on your upload speed. You can check your current internet speed here:

<http://www.speedtest.net/>

### ■ Web Browser

iConnect can be accessed through your web browser using the latest versions of Chrome, Firefox, or Safari.

Please note: if you want to use other browsers some functionality will be restricted.

Head to **www.iconnectdaily.net** (static.iconnectdaily.net should be used if you whitelist websites based on IP addresses.)

## Firewalls

If you have strict firewall settings you'll need to ask your IT department to unblock the follow IP addresses:

#### **iconnectdaily.net**

IP Address 52.56.75.11

Port 80

Port 443 (HTTPS)

#### **api.iconnectdaily.net**

IP Address is changing

FROM: 77.73.2.61

TO: 35.176.9.150, 3.11.20.151

and 3.11.166.76

Port 443 (HTTPS)

#### **api.childcareportal.net**

IP Address 37.128.134.143

Port 4430 (HTTPS)



## Selecting your tablet



### When choosing tablets for iConnect you will need:

- 1024 x 600 (WSVGA) Display Resolution - or greater
- 7" Display - or greater
- A rear facing camera
- The latest Android or Apple operating system

## Operating Systems

We support Operating System versions that are currently supported by the publishers Google or Apple. You will find these listed in the table below. As new operating system versions are released by the publishers we will periodically end support of older operating systems.

Android Operating System	Release Date
Android Pie (9.0)	Aug 6, 2018*
Android 10	Sept 3, 2019
Android 11	Sept 8, 2020
iOS (Apple) Operating System	Release Date
Apple iOS 12	Sept 17, 2018*
Apple iOS 13	Sept 19, 2019
Apple iOS 14	Sept 16, 2020



Please be aware that versions marked with \* are expected to drop out of support by the publishers in 2021. If your device does not support at least one of the latest 3 operating systems, **you will need to upgrade it.**



## When will my tablets be out of date?



### Shelf Life

Apple & Android historically release an Operating System update each year. With this in mind, you should expect to upgrade to new tablets every three years.

### What does 'Not Supported' really mean?

If your operating system becomes out of date, our support team will still help you, but we will no longer be able to develop iConnect to work on your tablet.

This means you are unlikely to be able to make use of the latest upgrades or security patches.

### Security Implications

**Running unsupported operating systems causes security risks.**

Apple and Android only support their latest 3 operating systems. When security issues are found they only release patches for supported versions, leaving devices with old operating systems vulnerable to hackers.

You hold sensitive data and security should be of the utmost importance. Using out of date operating systems should be a temporary measure and operating systems should be upgraded at the earliest possible opportunity.



## Jailbroken devices



We do not support any jailbroken or rooted device with our software running on it.

### What is 'jailbreaking'?

Jailbroken devices give users additional control over the devices at the cost of security. The lack of security makes these devices an easy target for malware and cyber attacks.

### What does this mean for me?

Jailbreaking poses a risk for the data on the mobile devices. Thus to ensure security of data, we do not support running any of our products on jailbroken / rooted devices.

